



# **Institution KPIs template**

**Academic year**

..... — .....

**General Directorate of Planning, Development  
and Quality Assurance  
Directorate of Quality Assurance  
Institutional Research & Archiving Unit**

## Contents

# Introduction

## Introduction

## Executive summary of Institution KPIs for the academic year ..... – .....

### NCAAA Institution KPIs:

SR	Code	Key Performance Indicators	M	F	T
1.	KPI-I-01	Percentage of achieved indicators of the institution strategic plan objectives			
2.	KPI-I-02	Students' evaluation of quality of learning experience in the programs			
3.	KPI-I-03	Graduates' employability and enrolment in postgraduate programs			
4.	KPI-I-04	Graduation rate for Undergraduate Students in the specified period			
5.	KPI-I-05	Satisfaction of beneficiaries with learning resources			
6.	KPI-I-06	Employers' evaluation of the institution graduate's proficiency			
7.	KPI-I-07	Students' satisfaction with the offered services			
8.	KPI-I-08	Ratio of students to teaching staff			
9.	KPI-I-09	Proportion of faculty members with doctoral qualifications			
10.	KPI-I-10	Proportion of teaching staff leaving the institution			
11.	KPI-I-11	Percentage of self-income of the institution			
12.	KPI-I-12	Satisfaction of beneficiaries with technical services			
13.	KPI-I-13	Percentage of publications of faculty members			
14.	KPI-I-14	Rate of published research per faculty member			
15.	KPI-I-15	Citations rate in refereed journals per faculty member			
16.	KPI-I-16	Number of patents, innovations, and awards of excellence			
17.	KPI-I-17	Proportion of the research budget			
18.	KPI-I-18	Satisfaction of beneficiaries with the community services			
19.	KPI-I-19	Percentage of faculty members and students participating in community activities			
20.	KPI-I-20	Proportion of accredited programs			

## Institution KPIs related to beneficiary satisfaction:

SR	Key Performance Indicators	M	F	T
1.	Student satisfaction with academic advising			
2.	Students' satisfaction about services of Deanship of Admission and Registration			
3.	Administrative satisfaction			
4.	Faculty Members Satisfaction			
5.	Satisfaction with Climate			
6.	Satisfaction of students with college administrative services			
7.	Satisfaction of beneficiaries with facilities and services			
8.	Satisfaction of students with extra-curricular activities			
9.	Students' evaluation of the quality of the courses			
10.	Graduates' satisfaction with the effectiveness of the program they studied.			

## Executive Summary for Internal Benchmarking:

### The most important Institution KPIs (..... / .....

Sr	Code	Key Performance Indicators	Previous Year	Current Year
1.	KPI-I-01	Percentage of achieved indicators of the institution strategic plan objectives		
2.	KPI-I-02	Students' evaluation of quality of learning experience in the programs		
3.	KPI-I-03	Graduates' employability and enrolment in postgraduate programs		
4.	KPI-I-04	Graduation rate for Undergraduate Students in the specified period		
5.	KPI-I-05	Satisfaction of beneficiaries with learning resources		
6.	KPI-I-06	Employers' evaluation of the institution graduate's proficiency		
7.	KPI-I-07	Students' satisfaction with the offered services		
8.	KPI-I-08	Ratio of students to teaching staff		
9.	KPI-I-09	Proportion of faculty members with doctoral qualifications		
10.	KPI-I-10	Proportion of teaching staff leaving the institution		
11.	KPI-I-11	Percentage of self-income of the institution		
12.	KPI-I-12	Satisfaction of beneficiaries with technical services		
13.	KPI-I-13	Percentage of publications of faculty members		
14.	KPI-I-14	Rate of published research per faculty member		
15.	KPI-I-15	Citations rate in refereed journals per faculty member		
16.	KPI-I-16	Number of patents, innovations, and awards of excellence		
17.	KPI-I-17	Proportion of the research budget		
18.	KPI-I-18	Satisfaction of beneficiaries with the community services		
19.	KPI-I-19	Percentage of faculty members and students participating in community activities		
20.	KPI-I-20	Proportion of accredited programs		