

Perspective 1: Learning & Growth													
Strategic Goal 1: Building State of the Art Learning Environment													
Strategic Objectives	KPI Codes	KPI Names	KPI Baseline 2022	Targets					Strategic Initiatives	RACI Matrix			
				2023 Target	2024 Target	2025 Target	2026 Target	2027 Target		R	A	C	I
1.1 Enhancing Staffs Competences, Development, and Satisfaction	KPI L1 1.1 01	Proportion of faculty members with doctoral qualifications	UV	UV	UV	UV	UV	UV	1.1.1 Developing Faculty Members' Skills and Recruitment of Highly Qualified Faculties	HRD	UV-P	DQA	UP
	KPI L1 1.1 02	Ratio of students to teaching staff	UV	UV	UV	UV	UV						
	KPI L1 1.1 03	Average percentage of teaching staff attending continuous professional development programs	UV	UV	UV	UV	UV						
	KPI L1 1.1 04	Average teaching load	UV	UV	UV	UV	UV	1.1.2 Developing Workload System Balancing Teaching, Research, and Community Service Assignment	DQA	UV-P	HRD	UP	
	KPI L1 1.1 05	Percentage of faculties whose improvement plans have been completed based on the results of the developed evaluation system	UV	UV	UV	UV	UV	1.1.3 Developing an Efficient Performance Management System Improving Staff's Performance	DQA	UV-P	HRD	UP	
1.2 Advancing IT Tech. and DAU's other Infrastructures	KPI L1 1.2 01	Satisfaction of beneficiaries with technical services	UV	UV	UV	UV	UV	UV	1.2.1 Upgrading Digital DAU's Infrastructure and Technological Equipment	ITD	UV-P	DQA	UP
	KPI L1 1.2 02	Percentage completion rate of the reengineering of DAU's IT infrastructure as envisioned by campus master plan	UV	UV	UV	UV	UV						
	KPI L1 1.2 03	Satisfaction of beneficiaries with facilities and services	UV	UV	UV	UV	UV	1.2.2 Reengineering of Facilities and Services to Upgrade to National and International Standards and Stakeholders' Expectations	PMD	UV-P	DQA	UP	
	KPI L1 1.2 04	Percentage completion rate of the reengineering of DAU's facilities and services as envisioned by campus master plan	UV	UV	UV	UV	UV						

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1.3 Modernizing the Learning Resources	KPI L1 1.2 05	Percentage completion rate of the reengineering of DAU's central library facilities and services as envisioned by campus master plan	UV	UV	UV	UV	UV	UV	1.2.3 Enhancing Library Services and Digital Resources to Promote Related Academic and Research Activities	DLS&L	UV-P	T&LU, ITD	UP
	KPI L1 1.3 01	Percentage of courses whose teaching materials were completed on the LMS system in first week of the semester.	UV	UV	UV	UV	UV	UV	1.3.1 Adopting New Learning Technologies to Improve the Learning Process	DLS&L	T&LU	ITD	UP
	KPI L1 1.3 02	The using rate of learning and teaching platforms for DAU courses	UV	UV	UV	UV	UV	UV					
KPI L1 1.3 03	Satisfaction of beneficiaries with learning resources	UV	UV	UV	UV	UV	UV	1.3.2 Adopting IT Monitoring and Evaluation System to Ensure Efficient Utilization of DAU's Learning Technologies	DLS&L	T&LU	ITD	UP	
1.4 Nurturing a Conducive Organizational Culture	KPI L1 1.4 01	Proportion of teaching staff leaving the institution	UV	UV	UV	UV	UV	UV	1.4.1 Promoting Positive Culture and Supportive Organizational Climate	HRD	UP	GDPD&QA	CEO
	KPI L1 1.4 02	Student satisfaction towards campus life	UV	UV	UV	UV	UV	UV					
	KPI L1 1.4 03	Faculty satisfaction towards campus life	UV	UV	UV	UV	UV	UV	1.4.2 Promoting the Sense of Belonging to DAU	DQA	UP	HRD	CEO
	KPI L1 1.4 04	Administrative staff satisfaction towards campus life	UV	UV	UV	UV	UV	UV					
	KPI L1 1.4 05	Average number of social, cultural, and athletic activities carried out at the university	UV	UV	UV	UV	UV	UV					