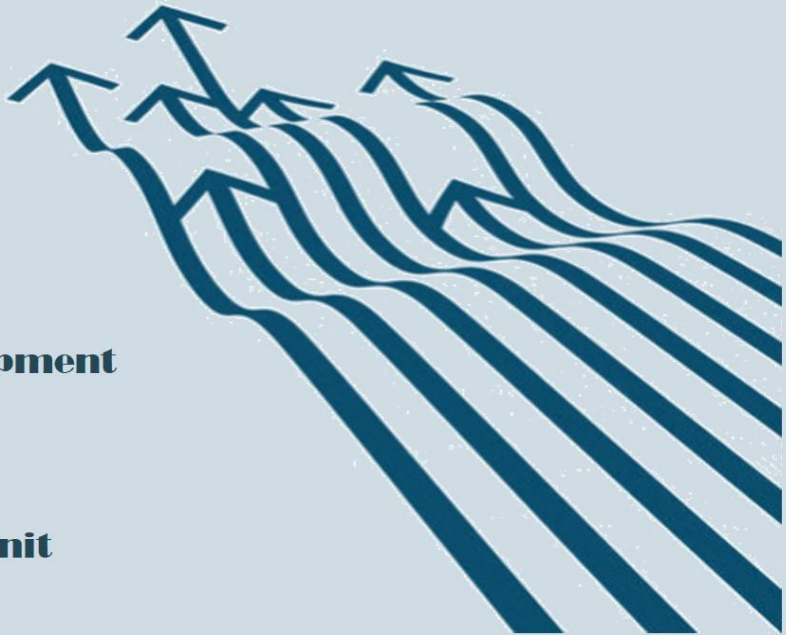
جامعة دار العلوم
Dar Al Uloom University
لعلومٍ تواكب العصر

Analysis KPIs and Benchmarking Report Institution level

Last 3-year ..... – ..... – .....



General Directorate of Planning, Development and Quality Assurance
Directorate of Quality Assurance
Institutional Research & Archiving Unit

Contents table

Introduction

Introduction

Executive summary of KPIs for the academic year ..... – ..... Institution level

KPIs of the NCAAA (Result out of 5):

SR	Code	Key Performance Indicators	M	F	T
1.	KPI-I-01	Percentage of achieved indicators of the institution strategic plan objectives			
2.	KPI-I-02	Students' evaluation of quality of learning experience in the programs			
3.	KPI-I-03	Graduates' employability and enrolment in postgraduate programs			
4.	KPI-I-04	Graduation rate for Undergraduate Students in the specified period			
5.	KPI-I-05	Satisfaction of beneficiaries with learning resources			
6.	KPI-I-06	Employers' evaluation of the institution graduate's proficiency			
7.	KPI-I-07	Students' satisfaction with the offered services			
8.	KPI-I-08	Ratio of students to teaching staff			
9.	KPI-I-09	Proportion of faculty members with doctoral qualifications			
10.	KPI-I-10	Proportion of teaching staff leaving the institution			
11.	KPI-I-11	Percentage of self-income of the institution			
12.	KPI-I-12	Satisfaction of beneficiaries with technical services			
13.	KPI-I-13	Percentage of publications of faculty members			
14.	KPI-I-14	Rate of published research per faculty member			
15.	KPI-I-15	Citations rate in refereed journals per faculty member			
16.	KPI-I-16	Number of patents, innovations, and awards of excellence			
17.	KPI-I-17	Proportion of the research budget			
18.	KPI-I-18	Satisfaction of beneficiaries with the community services			
19.	KPI-I-19	Percentage of faculty members and students participating in community activities			
20.	KPI-I-20	Proportion of accredited programs			

Standard 1: Mission and Goals

KPI-I-01: Percentage of achieved indicators of the institution strategic plan objectives.

KPI Description Card

KPI Code	KPI-I-01
KPI Name	Percentage of achieved indicators of the institution strategic plan objectives.
KPI Description	Percentage of performance indicators of the operational plan objectives of the program that achieved the targeted annual level to the total number of indicators targeted for these objectives in the same year
KPI Cycle Time	annually
KPI polarity	positive
KPI Measurement Tool	Calculated by Directorate of Quality Assurance.
KPI Level	Institutional
calculating KPI (calculating method)	Divide number of performance indicators that have achieved the targeted annual level / total number of indicators

KPI Value													
Actual value	Targeted value	Internal Benchmarking			External Benchmarking								
		Dar Al Uloom University			External university 1			External university 2			External university 3		
		Year 1	Year 2	Year 3	Year 1	Year 2	Year 3	Year 1	Year 2	Year 3	Year 1	Year 2	Year 3

A graph reflecting the data
.from the table above

Analysis	
Priorities for Improvement	

Standard 3: Teaching and Learning.

KPI-I-02: Students' evaluation of quality of learning experience in the programs.

Item	Institution level		
	Male	Female	Total
Students' evaluation of quality of learning experience			

A graph reflecting the data from the table above.

Satisfaction rate at Program level:

Program	KPI value
program 1	
program 2	
program 3	
program 4	
program 5	
program 6	
program 7	
program 8	
program 9	
program 10	

A graph reflecting the data from the table above.

KPI Description Card:

KPI Code	KPI-I-02
KPI Name	Students' Evaluation of quality of learning experience in the programs.
KPI Description	Average of overall rating of final year students for the quality of learning experience in the programs on a five-point scale in an annual survey
KPI Cycle Time	annually
KPI polarity	positive
KPI Measurement Tool	Program Evaluation Survey (PES) - Student Experience Survey (SES).
KPI Level	Institutional
calculating KPI (calculating method)	Through the results of student experience Surveys and the program evaluation, which are distributed annually to final-level students. The average ratings for each evaluation item (all survey items) are calculated. Then the average of all items calculated, based on a five-point scale. The results are sent through the Institutional Research & Archiving Unit to colleges and programs, to benefit from the results in developing improvement plans.

KPI Value													
Actual value	Targeted value	Internal Benchmarking			External Benchmarking								
		Dar Al Uloom University			External university 1			External university 2			External university 3		
		Year 1	Year 2	Year 3	Year 1	Year 2	Year 3	Year 1	Year 2	Year 3	Year 1	Year 2	Year 3

A graph reflecting the data .from the table above

Analysis	
Priorities for Improvement	

KPI-I-04 Graduation rate for Undergraduate Students in the specified period

Item	Institution level		
	Male	Female	Total
Completion rate			

A graph reflecting the data from the .table above

Graduation rate for Undergraduate Students in the specified period- program level

Program	KPI value
program 1	
program 2	
program 3	
program 4	
program 5	
program 6	
program 7	
program 8	
program 9	
program 10	

A graph reflecting the data from the .table above

KPI Description Card

KPI Code	KPI-I-04
KPI Name	Graduation rate for Undergraduate Students in the specified period
KPI Description	Proportion of undergraduate students who completed the program in minimum time in each cohort.
KPI Cycle Time	annually
KPI polarity	positive
KPI Measurement Tool	SIS system plus confirm program manager
KPI Level	Institutional
Calculating KPI (calculating method)	It's calculated electronically through SIS system and will be confirmed by Program managers. As following: 1. Finding the number of new students before 4 or 5 years (depending on the duration of the program) 2. Finding the numbers who graduated from them in the current year 3. Divide number of students who graduated in the current year / number of new students when they were in the first level of the program (according to the duration of the program).

KPI Value													
Actual value	Targeted value	Internal Benchmarking			External Benchmarking								
		Dar Al Uloom University			External university 1			External university 2			External university 3		
		Year 1	Year 2	Year 3	Year 1	Year 2	Year 3	Year 1	Year 2	Year 3	Year 1	Year 2	Year 3

A graph reflecting the data
.from the table above

Analysis	
Priorities for Improvement	

KPI-I-05 Satisfaction of beneficiaries with learning resources

Satisfaction of beneficiaries - Institution level

Item	Institution level		
	Male	Female	Total
Students' satisfaction			
Faculty Members satisfaction			
Satisfaction of beneficiaries with learning resources			

A graph reflecting the data from the .table above

Satisfaction rate at Program level:

Program	Male			Female			Total		
	Students	Faculty members	Average	Students	Faculty members	Average	Students	Faculty members	Average
program 1									
program 2									
program 3									
program 4									
program 5									
program 6									
program 7									
program 8									
program 9									
program 10									

A graph reflecting the data from the table above.

KPI Description Card

KPI Code	KPI-I-05
KPI Name	Satisfaction of beneficiaries with the learning resources
KPI Description	Average of beneficiaries' satisfaction rate with learning resources on a five-point scale in an annual survey in terms.
KPI Cycle Time	annually
KPI polarity	positive
Measurement Tool	Faculty members Satisfaction Survey - Student experience survey.
KPI Level	Institutional
Calculating KPI (calculating method)	Through mentioned surveys, which is distributed annually to final-level students and faculty members, where the average estimate for each item of evaluation is calculated and the average of these averages is specified, then the final evaluation is calculated on a five-point scale. Results are sent through the Institutional Research & Archiving Unit to all colleges and programs, to benefit from the results in developing improvement plans.

KPI Value													
Actual value	Targeted value	Internal Benchmarking			External Benchmarking								
		Dar Al Uloom University			External university 1			External university 2			External university 3		
		Year 1	Year 2	Year 3	Year 1	Year 2	Year 3	Year 1	Year 2	Year 3	Year 1	Year 2	Year 3

A graph reflecting the data from the table above.

Analysis	
Priorities for Improvement	

KPI-I-06: Employers' evaluation of the institution graduate's proficiency.

KPI Description Card

KPI Code	KPI-I-06
KPI Name	Employers' evaluation of the institution graduate's proficiency
KPI Description	Average of overall rating of employers for the proficiency of the program graduates on a five-point scale in an annual survey
KPI Cycle Time	Annually
KPI polarity	Positive
KPI Measurement Tool	Employer Evaluation Survey.
KPI Level	Institutional
Calculating KPI (calculating method)	Through the results of Employer Evaluation Survey which is sent annually at the beginning of the second semester of each year, where the average estimate for each item of evaluation (all survey items) is calculated and the average of these averages is specified, then the final evaluation is calculated on a five-point scale. These results are used to develop improvement plans.

KPI Value													
Actual value	Targeted value	Internal Benchmarking			External Benchmarking								
		Dar Al Uloom University			External university 1			External university 2			External university 3		
		Year 1	Year 2	Year 3	Year 1	Year 2	Year 3	Year 1	Year 2	Year 3	Year 1	Year 2	Year 3

A graph reflecting the data from the .table above

Analysis	

Standard 4: Students.

KPI-I-7 Students' satisfaction with the offered services

Item	Institution level		
	Male	Female	Total
Students' satisfaction with the offered services			

A graph reflecting the data from the .table above

Students' satisfaction with the offered services rate - program level:

Program	KPI value
program 1	
program 2	
program 3	
program 4	
program 5	
program 6	
program 7	
program 8	
program 9	
program 10	

A graph reflecting the data from the .table above

KPI Description Card

KPI Code	KPI-I-7
KPI Name	Students' satisfaction with the offered services.
KPI Description	Average of students' satisfaction rate with the various services offered by the institution (restaurants, transport, sports facilities, academic advising, ...) on a five-point scale in an annual survey
KPI Cycle Time	Annually
KPI polarity	Positive
KPI Measurement Tool	Program Evaluation Survey - Student Experience Survey (SES)
KPI Level	Institutional
Calculating KPI (calculating method)	Through mentioned surveys, which is distributed annually to final-level students, where the average estimate for each item of evaluation is calculated and the average of these averages is specified, then the final evaluation is calculated on a five-point scale. Results are sent through the Institutional Research & Archiving Unit to all colleges and programs, to benefit from the results in developing improvement plans.

KPI Value													
Actual value	Targeted value	Internal Benchmarking			External Benchmarking								
		Dar Al Uloom University			External university 1			External university 2			External university 3		
		Year 1	Year 2	Year 3	Year 1	Year 2	Year 3	Year 1	Year 2	Year 3	Year 1	Year 2	Year 3

A graph reflecting the data from the table above.

Analysis	
Priorities for Improvement	

Standard 5: Faculty and Staff.

KPI-I-8 Ratio of students to teaching staff.

Ratio of students to teaching staff - Institution level

Item	Institution level		
	Male	Female	Total
Ratio of students to teaching staff			

A graph reflecting the data from the table above.

Ratio of students to teaching staff - program level

Program	KPI value
program 1	
program 2	
program 3	
program 4	
program 5	
program 6	
program 7	
program 8	
program 9	
program 10	

A graph reflecting the data from the table above.

KPI Description Card

KPI Code	KPI-I-8
KPI Name	Ratio of students to teaching staff
KPI Description	Ratio of the total number of students to the total number of full-time or full-time equivalent teaching staff - for the institution as a whole and for each program separately
KPI Cycle Time	Annually
KPI polarity	Negative
KPI Measurement Tool	SIS System
KPI Level	Institutional
Calculating KPI (calculating method)	Finding the number of students at DAU from SIS System. Finding the number of faculty members from the Human Resources Department. Finding the Proportion of students to the number of faculty members.

KPI Value													
Actual value	Targeted value	Internal Benchmarking			External Benchmarking								
		Dar Al Uloom University			External university 1			External university 2			External university 3		
		Year 1	Year 2	Year 3	Year 1	Year 2	Year 3	Year 1	Year 2	Year 3	Year 1	Year 2	Year 3

A graph reflecting the data from the .table above

Analysis	

KPI-I-09 Proportion of faculty members with doctoral qualifications.

Proportion of faculty members with doctoral qualifications - Institution level

Item	Institution level		
	Male	Female	Total
Proportion of faculty members with doctoral qualifications			

A graph reflecting the data from the table above.

Proportion of faculty members with doctoral qualifications - program level

Program	KPI value
program 1	
program 2	
program 3	
program 4	
program 5	
program 6	
program 7	
program 8	
program 9	
program 10	

A graph reflecting the data from the table above.

KPI Description Card

KPI Code	KPI-I-09
KPI Name	Proportion of faculty members with doctoral qualifications.
KPI Description	Percentage of faculty members with verified doctoral qualifications to the total number of teaching staff at the Institution.
KPI Cycle Time	Annually
KPI polarity	Positive
KPI Measurement Tool	HRM Department - Academic programs at DAU.
KPI Level	Institutional
Calculating KPI (calculating method)	Dividing the number of faculty members who with verified doctoral qualifications / total number of teaching staff at DAU.

KPI Value													
Actual value	Targeted value	Internal Benchmarking			External Benchmarking								
		Dar Al Uloom University			External university 1			External university 2			External university 3		
		Year 1	Year 2	Year 3	Year 1	Year 2	Year 3	Year 1	Year 2	Year 3	Year 1	Year 2	Year 3

A graph reflecting the data from the .table above

Analysis	
Priorities for Improvement	

KPI-I-10 Proportion of teaching staff leaving the institution.

Proportion of teaching staff leaving - Institution level.

Item	Institution level		
	Male	Female	Total
Proportion of teaching staff leaving the institution			

A graph reflecting the data from the .table above

Proportion of teaching staff leaving - program level

Program	KPI value
program 1	
program 2	
program 3	
program 4	
program 5	
program 6	
program 7	
program 8	
program 9	
program 10	

.A graph reflecting the data from the table above

KPI Description Card

KPI Code	KPI-I-10
KPI Name	Proportion of teaching staff leaving the institution
KPI Description	Percentage of teaching staff leaving the institution annually for reasons other than age retirement to the total number of teaching staff.
KPI Cycle Time	Annually
KPI polarity	Negative
KPI Measurement Tool	HRM Department - Academic programs at DAU.
KPI Level	Institutional
Calculating KPI (calculating method)	Dividing the number of faculty members who leaving the institution for reasons other than age retirement/ total number of teaching staff the institution.

KPI Value													
Actual value	Targeted value	Internal Benchmarking			External Benchmarking								
		Dar Al Uloom University			External university 1			External university 2			External university 3		
		Year 1	Year 2	Year 3	Year 1	Year 2	Year 3	Year 1	Year 2	Year 3	Year 1	Year 2	Year 3

A graph reflecting the data from the .table above

Analysis	
Priorities for Improvement	

Standard 6: Institutional Resources.

KPI-I-12 Satisfaction of beneficiaries with technical services

Satisfaction of beneficiaries - Institution level

Item	Institution level		
	Male	Female	Total
Students' satisfaction			
Faculty Members satisfaction			
Satisfaction of beneficiaries with technical services			

A graph reflecting the data from the table above.

Satisfaction of beneficiaries with technical services - Program level:

Program	KPI value
program 1	
program 2	
program 3	
program 4	
program 5	
program 6	
program 7	
program 8	
program 9	
program 10	

A graph reflecting the data from the .table above

KPI Description Card

KPI Code	KPI-I-12
KPI Name	Satisfaction of beneficiaries with technical services.
KPI Description	Average of beneficiaries' satisfaction rate with technical services...) on a five-point scale in an annual survey in terms of: a. Suitability. b. Safety and confidentiality. c. Availability and ease of access. d. Maintenance and support services.
KPI Cycle Time	Annually
KPI polarity	Positive
KPI Measurement Tool	Program Evaluation Survey - Student Experience Survey (SES)
KPI Level	Institutional
Calculating KPI (calculating method)	Through mentioned surveys, which is distributed annually to final-level students, where the average estimate for each item of evaluation is calculated and the average of these averages is specified, then the final evaluation is calculated on a five-point scale. Results are sent through the Institutional Research & Archiving Unit to all colleges and programs, to benefit from the results in developing improvement plans.

KPI Value													
Actual value	Targeted value	Internal Benchmarking			External Benchmarking								
		Dar Al Uloom University			External university 1			External university 2			External university 3		
		Year 1	Year 2	Year 3	Year 1	Year 2	Year 3	Year 1	Year 2	Year 3	Year 1	Year 2	Year 3

A graph reflecting the data from the table above.

Analysis	
Priorities for Improvement	

Standard 7: Scientific Research and Innovation.

KPI-I-13 Percentage of publications of faculty members

Item	Male	Female	Total
Percentage of publications of faculty members - Institution level			

A graph reflecting the data from the .table above

Percentage of publications of faculty members - program level

Program	KPI value
program 1	
program 2	
program 3	
program 4	
program 5	
program 6	
program 7	
program 8	
program 9	
program 10	

A graph reflecting the data from the .table above

KPI Description Card

KPI Code	KPI-I-13
KPI Name	Percentage of publications of faculty members
KPI Description	Percentage of full-time faculty members who published at least one research during the year to total faculty members in the program
KPI Cycle Time	annually
KPI polarity	positive
KPI Measurement Tool	Form of "faculty Research Activities" which is filled out by Unit of research support.
KPI Level	Institutional
Calculating KPI (calculating method)	Through Form of faculty Research Activities which is filled out by Unit of research support, Divide the number of faculty members who published at least one research during the year / total faculty members in the institution.

KPI Value													
Actual value	Targeted value	Internal Benchmarking			External Benchmarking								
		Dar Al Uloom University			External university 1			External university 2			External university 3		
		Year 1	Year 2	Year 3	Year 1	Year 2	Year 3	Year 1	Year 2	Year 3	Year 1	Year 2	Year 3

A graph reflecting the data from the .table above

Analysis	
Priorities for Improvement	

KPI-I-14 Rate of published research per faculty member.

Rate of published research - Institution level

Item	Institution level		
	Male	Female	Total
Rate of published research per faculty member - Institution level			

A graph reflecting the data from the table above.

Rate of published research - program level

Program	KPI value
program 1	
program 2	
program 3	
program 4	
program 5	
program 6	
program 7	
program 8	
program 9	
program 10	

A graph reflecting the data from the .table above

KPI Description Card

KPI Code	KPI-I-14
KPI Name	Rate of published research per faculty member
KPI Description	The average number of refereed and/or published research per each faculty member during the year (total number of refereed and/or published research to the total number of full-time or equivalent faculty members during the year)
KPI Cycle Time	annually
KPI polarity	positive
KPI Measurement Tool	Form of "faculty Research Activities" which is filled out by Unit of research support.
KPI Level	Institutional
Calculating KPI (calculating method)	Through Form of faculty Research Activities which is filled out by Unit of research support, Divide the total of refereed or published research per each faculty member during the year / total faculty members in the institution.

KPI Value													
Actual value	Targeted value	Internal Benchmarking			External Benchmarking								
		Dar Al Uloom University			External university 1			External university 2			External university 3		
		Year 1	Year 2	Year 3	Year 1	Year 2	Year 3	Year 1	Year 2	Year 3	Year 1	Year 2	Year 3

A graph reflecting the data from the .table above

Analysis	
Priorities for Improvement	

KPI-I-15 Citation's rate in refereed journals per faculty member

Item	Institution level		
	Male	Female	Total
Citation's rate in refereed journals - Institution level			

A graph reflecting the data from the .table above

Citation's rate in refereed journals - program level

Program	KPI value
program 1	
program 2	
program 3	
program 4	
program 5	
program 6	
program 7	
program 8	
program 9	
program 10	

A graph reflecting the data from the .table above

KPI Description Card

KPI Code	KPI-I-15
KPI Name	Citations rate in refereed journals per faculty member
KPI Description	The average number of citations in refereed journals from published research per faculty member in the program (total number of citations in refereed journals from published research for full-time or equivalent faculty members to the total research published)
KPI Cycle Time	annually
KPI polarity	positive
KPI Measurement Tool	Form of "faculty Research Activities" which is filled out by Unit of research support.
KPI Level	Institutional.
Calculating KPI (calculating method)	Through Form of faculty Research Activities which is filled out by Unit of research support, Divide the total number of citations in refereed journals from published research for full-time or equivalent faculty members / the total research published.

KPI Value													
Actual value	Targeted value	Internal Benchmarking			External Benchmarking								
		Dar Al Uloom University			External university 1			External university 2			External university 3		
		Year 1	Year 2	Year 3	Year 1	Year 2	Year 3	Year 1	Year 2	Year 3	Year 1	Year 2	Year 3

A graph reflecting the data from the table above.

Analysis	
Priorities for Improvement	

KPI-I-16 Number of patents, innovations, and awards of excellence.

Number of patents, innovations, and awards of excellence - Institution level

Item	Institution level		
	Male	Female	Total
Patents			
Awards of excellence			

A graph reflecting the data from the table above.

Number of patents, innovations, and awards of excellence - program level

Program	patents	awards of excellence
program 1		
program 2		
program 3		
program 4		

KPI Description Card

KPI Code	KPI-I-16
KPI Name	Number of patents, innovations, and awards of excellence.
KPI Description	Number of: a. Patents and innovations b. Awards of excellence, obtained by the institution's staff annually
KPI Cycle Time	annually
KPI polarity	positive
KPI Measurement Tool	Form of "faculty Research Activities" which is filled out by Unit of research support.
KPI Level	Institutional.
Calculating KPI (calculating method)	Through Form of faculty Research Activities which is filled out by Unit of research support, summation the number of patents, innovations, and excellence awards obtained by faculty members in the year

KPI Value													
Actual value	Targeted value	Internal Benchmarking			External Benchmarking								
		Dar Al Uloom University			External university 1			External university 2			External university 3		
		Year 1	Year 2	Year 3	Year 1	Year 2	Year 3	Year 1	Year 2	Year 3	Year 1	Year 2	Year 3

A graph reflecting the data from the .table above

Analysis	
Priorities for Improvement	

KPI-I-17 Proportion of the budget dedicated to research.

KPI Description Card

KPI Code	KPI-I-17
KPI Name	Proportion of the budget dedicated to research.
KPI Description	Proportion of the budget dedicated to research to the total budget of the institution
KPI Cycle Time	annually
KPI polarity	positive
KPI Measurement Tool	Financial department
KPI Level	Institutional
Calculating KPI (calculating method)	It is calculated through the financial department.

KPI Value													
Actual value	Targeted value	Internal Benchmarking			External Benchmarking								
		Dar Al Uloom University			External university 1			External university 2			External university 3		
		Year 1	Year 2	Year 3	Year 1	Year 2	Year 3	Year 1	Year 2	Year 3	Year 1	Year 2	Year 3

A graph reflecting the data from the .table above

Analysis	

Standard 8: Community Partnership.

KPI-I-18 Satisfaction of beneficiaries with the community services

Item	Institution level		
	Male	Female	Total
Satisfaction with the community services			

A graph reflecting the data from the .table above

Satisfaction of beneficiaries with the community services - Program level:

Program	KPI value
program 1	
program 2	
program 3	
program 4	
program 5	
program 6	
program 7	
program 8	
program 9	
program 10	

A graph reflecting the data from the .table above

KPI Description Card

KPI Code	KPI-I-18
KPI Name	Satisfaction of beneficiaries with the community services
KPI Description	Average of beneficiaries' satisfaction rate with the community services provided by the institution on a five-point scale in an annual survey
KPI Cycle Time	annually
KPI polarity	positive
KPI Measurement Tool	Form of "community service activities form" which is filled out by the colleges.
KPI Level	Institutional.
Calculating KPI (calculating method)	Through the "community service activities form", which is filled out by the colleges, the average satisfaction of the beneficiaries with the community services that were provided through the colleges is calculated on a five-level rating scale. Then find the average of these values, to obtain the institutional average.

KPI Value													
Actual value	Targeted value	Internal Benchmarking			External Benchmarking								
		Dar Al Uloom University			External university 1			External university 2			External university 3		
		Year 1	Year 2	Year 3	Year 1	Year 2	Year 3	Year 1	Year 2	Year 3	Year 1	Year 2	Year 3

A graph reflecting the data from the .table above

Analysis	

KPI-I-19 Percentage of faculty members and students participating in community activities.

KPI Description Card

KPI Code	KPI-I-19
KPI Name	Percentage of faculty members and students participating in community activities
KPI Description	The percentage of faculty/students who participated in community service activities to the total faculty/students in the institution
KPI Cycle Time	annually
KPI polarity	positive
KPI Measurement Tool	Form of "community service activities form" which is filled out by the colleges.
KPI Level	Institutional.
Calculating KPI (calculating method)	Through the "community service activities form", which is filled out by the colleges, divide number of faculty/students who participated in community service activities / total number of faculty/students in the institution

KPI Value					
Actual value	Targeted value	Internal Benchmarking	External Benchmarking		
		Dar Al Uloom University	External university 1	External university 2	External university 3

A graph reflecting the data from the .table above

Analysis	

Standard 2: Governance, Leadership, and Management

KPI-I-20: Proportion of accredited programs.

KPI Description Card

KPI Code	KPI-I-20
KPI Name	Proportion of accredited programs
KPI Description	Proportion of programs with valid accreditation from approved accrediting bodies to the total number of programs in the institution.
KPI Cycle Time	annually
KPI polarity	positive
KPI Measurement Tool	Calculated by Quality assurance management.
KPI Level	Institutional
Calculating KPI (calculating method)	Divide number of programs with valid accreditation / total number of programs in the institution.

KPI Value													
Actual value	Targeted value	Internal Benchmarking			External Benchmarking								
		Dar Al Uloom University			External university 1			External university 2			External university 3		
		Year 1	Year 2	Year 3	Year 1	Year 2	Year 3	Year 1	Year 2	Year 3	Year 1	Year 2	Year 3

A graph reflecting the data from the .table above

Analysis	
Priorities for Improvement	

Priorities for Improvement

No.	KPI- Code	Improvement priorities
1.	KPI-I-01	
2.	KPI-I-02	
3.	KPI-I-03	
4.	KPI-I-04	
5.	KPI-I-05	
6.	KPI-I-06	
7.	KPI-I-07	
8.	KPI-I-08	
9.	KPI-I-09	
10.	KPI-I-10	
11.	KPI-I-11	
12.	KPI-I-12	
13.	KPI-I-13	
14.	KPI-I-14	
15.	KPI-I-15	
16.	KPI-I-16	
17.	KPI-I-17	
18.	KPI-I-18	
19.	KPI-I-19	